▶ Risk Management

Casio appropriately responds to our operating environment to ensure business continuity and improve our corporate value.

Basic Policy

At Casio, we work to ensure business stability and security by responding appropriately to the various risks that impact our operating environment. Under the supervision of the director responsible for risk management, our basic policy is to predict risks, implement preventative measures to minimize potential losses and, if losses are incurred, implement effective follow-up measures to ensure business continuity and improve our corporate value.

Risk Management Structure

1. We have established an appropriate risk management structure through these risk management activities led by relevant departments, which act in accordance with Risk Management Rules, and activities are overseen by the CSR Committee.
2. We have created a Risk Management Manual to ensure our ability to respond to unpredictable incidents. The Risk Management Manual outlines our response as a corporate organization and focuses on securing the safety of directors and employees and their families, and on preserving corporate assets.
3. In accordance with the Fundamental Policies on Product Safety, we draft and implement voluntary action plans related to product safety. We strive to make constant improvements and through quality visualization, quality information sharing, and meetings on quality policy and measures, we conduct quality assurance activities that span all business departments.
4. We have established a secretariat for supervising all quality activities, managing progress, and conducting evaluations. Furthermore, we have established an Audit Department for monitoring the appropriateness of our risk management activities.

Creating a Structure for the Future

With the companywide organizational reforms implemented in June 2018, we are creating the following three structures to be overseen by the new Corporate Governance Division.

i. Basic Structure

We will redevelop the education, training, and procedural manuals that serve as the foundation of company-wide risk management to prevent losses and minimize the impact on company operations in the event of an incident.

ii. Liaison Structure

We will improve a structure that ensures business continuity and our ability to meet the needs of stakeholders by enabling smooth and rapid status assessments, and by ensuring that information is conveyed rapidly to management and relevant departments.

iii. Response Implementation Structure

We will conceive and create a total structure that ensures stable business continuity by enabling effective initial response and appropriate decision-making in the event of an incident that results in losses.

Business Continuity Initiatives

We also are working to enhance our business continuity plan (BCP). A BCP outlines procedures to promote rapid safety confirmation for directors and employees, rapid assessments of damage, rapid business recovery and overall business continuity in the event a future situation, such as a large-scale earthquake directly underneath the Tokyo Metropolitan area, forces a suspension of operations. This structure is centered on the global supply chain and aims to minimize losses and reassure our business partners and customers. In the event our main office is damaged in a disaster, we will establish a response headquarters to direct limited resources in the continued provision of products and services around the world based on a pre-assigned order of priority for major plants and offices.

Disaster Countermeasures for Information Systems

As a countermeasure against the possibility of earthquake damage to our information systems, we have established redundancy between our internal data center and a reinforced external data center that is located in a quake-absorbing structure and is equipped with an internal power generator. We have finished migrating core workflow servers and other important servers to external data centers to establish an environment that is capable of continuous operation. We also have migrated our email systems to external services.